









H2O / Epic “Now Showing” for Monday April 20, 2020

	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	For all end-users documenting in H2O/Epic 	This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.	24 hours/day	Link: https://hhc.webex.com/hhc/j.php?MTID=m05e062d6c5e4ff8fa6c063b39dbe75cb
Nursing; Emergency, Out & In-patient	Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED 	This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room	5 x Daily 7am, 9am, Noon, 3pm & 7pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e
Provider; MD, NP, PA	New or existing MD, NP or PA 	Any Provider/NP/PA New or current who need training on Inpatient and ED	3 x Daily 8 am, 1 & 6 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393
Respiratory Therapist	Respiratory Therapists 	This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.	Daily 8 am, 1 pm & 8 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30
All Staff	Any Role – New to EPIC user 	This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.	Daily 9 , 10, 11 am, Noon, 1, 2, 3, 4 & 5 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6

H20 / Epic “Now Showing” for Monday April 20, 2020




BJK Field Hospital Registration & Admission	Admitting Staff for the Billie Jean King Field Hospital 	This session will review the registration / admission process for the Billie Jean King Field Hospital in Queens	2 x Daily 9 am & 1 pm	Link: https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c
Sustainable Training Classes via Webex; Abbreviated due to the current COVID-19 Crisis				
ASAP ED / Social Work / Care Manager	Any Social Worker, Care Manager, or Case Manager that restrictly reports to the ED or ED Psych/CPEP unit	In this course, you will learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, chart review, note writing, and order entry.	Monday April 20 8 am	Link: https://hhc.webex.com/hhc/j.php?MTID=mb95ce0b827cdf8d2acff831cf9349904
Clin Doc Social Work	Inpatient Social Worker	This course covers patient lists management, chart review, documenting assessments, care plans, patient education, Home Health Referrals and writing notes including the patient treatment plan	Monday April 20 8 am	Link: https://hhc.webex.com/hhc/j.php?MTID=mb3d2d0318a6b546aed922e2fdcb00d08
Clin Doc Case Manager	Case Managers	This course covers patient lists management , chart review, centralized case management tasks, including utilization review, payor communications and third-party utilization management applications including front end denials/appeals and in basket.	Monday April 20 8 am	Link: https://hhc.webex.com/hhc/j.php?MTID=m33063dff852a1d1bee67b187986e9a67

H20 / Epic “Now Showing” for Monday April 20, 2020

Grand Central Bed Planner 100	Bed Planner/Admitting Staff, Clerical Assoc., Asst. Dir. Hospitals	Learn to complete a bed request for the following workflows: direct admission, ED to Inpatient, Surgery to Inpatient and Inpatient to Inpatient. You will also learn how to use Bed Planning to view bed requests, assign a bed to a patient, and view hospital occupancy data. You will also learn the different type of events, how to edit an event, insert a transfer and patient update, undo an event and fix and manage incorrect values. Learn the purpose of a dashboard and key reports, appropriate for a bed planner	Monday April 20 8 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mac53f265f01883eaf299209550593f08</p>
Sessions Available On Demand				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</p>
Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_document_televisit</p>

H20 / Epic “Now Showing” for Monday April 20, 2020

PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM

Cadence Scheduler	Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access	This course goes over registering patients, scheduling for the out-patient/clinic areas Enroll Staff to PeopleSoft ELM Course Code: Cadence Accelerated Scheduler	On Demand via PeopleSoft ELM	
Grand Central ED Registrar	Local Training Coordinators can enroll end-users in need of ED Registrar access	This course reviews registering patients in the ED as the ED registrar Grand Central Accelerated ED Registrar: HHCEPICGACCELEARNING	On Demand via PeopleSoft ELM	
Float RN	Local Training Coordinators can enroll the RN being floated to an Inpatient Unit 	Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units Enroll Staff to PeopleSoft ELM Course Code: HHCEPICPRNACC2020	On Demand via PeopleSoft ELM	
Float RN	Local Training Coordinators can enroll the RN being floated to an ICU 	Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU Enroll Staff to PeopleSoft ELM Course Code: HHCEPICACCICURN2020	On Demand via PeopleSoft ELM	
Float RN	Local Training Coordinators can enroll the RN being floated to an ED 	Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED Enroll Staff to PeopleSoft ELM Course Code: HHCEPICPTOEDRNWEBEX	On Demand via PeopleSoft ELM	